

EL

# QUARTERLY REPORT

UNEMPLOYMENT RATE AUGUST 2022

MARYLAND 4.4%

ANNE ARUNDEL 3.7% COUNTY FutureSuccess Intern at Baltimore Washington Medical Center



"Before I retired, I had worked for the same company for seventeen years. After two years of retirement and the confinement of COVID, I wanted to go back to work. Thanks to AAWDC, I will be starting a new job position next month - as a Research Nurse at a local institution! I am so grateful for AAWDC's assistance, and I encourage you to check it out for yourself."

- Sheila W.



FUTURE

## **Building Success**



"I have would of never even made it through my job the first week if it weren't for the skills that Career JumpStart has taught me. As a 18 year old graduate, it helped me gradually learn about a professional environment." - Kirsten U.

## **Featured Highlight**

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#### SUMMER INTERNSHIPS

AAWDC's FutureSuccess 2022 Internship Program ended in August with 96% of interns successfully completing their internships. This summer, AAWDC partnered with the Internship Facilitators from AACPS to coordinate internships for students so they could also utilize their work experiences to satisfy the internship graduation requirement. As a result of this effort, 23 interns were placed into matching opportunities.

## **Notable Highlights**

#### CYBERSECURITY APPRENTICESHIP SPRINT

In September AAWDC partnered with U.S. Department of Labor's Office of Apprenticeship to host the Cyber Apprenticeship Accelerator Meeting as part of U.S. DOL's Cybersecurity Apprenticeship Sprint. The hybrid meeting featured presentations from U.S. DOL, U.S. Department of Commerce, and Maryland Department of Labor. After the presentations, many of the businesses in attendance expressed interest in moving forward to explore Registered Apprenticeship opportunities in IT and Cybersecurity.



#### SUMMER BOT-A-THON

AAWDC partnered with Office Pro Inc. to host an 8-week Bot-athon training for youth and young adults. The training prepared participants with the skills and experience needed to build and design chat bots that can be adapted to the needs of a variety of employers. Over the summer the class created live bots for Watermark and Guernsey. All six participants successfully completed training and earned 11 industry credentials between them.

#### INCREASING THE PIPELINE OF CDL DRIVERS

AAWDC partnered with the H.O.P.E. Project to continue to increase the number of CDL Drivers in the County. Over the summer six students successfully completed the required 200 hours of hands-on training. So far four participants have passed their MVA skills test and obtained employment, the other two participants are scheduled to take their test in October.



Microsoft Certified

Microsoft Certified

#### **RETAIL INDUSTRY EFFORTS EXPAND**

AAWDC collaborated with Arundel Mills Mall to host a tenant meeting sponsored by Arundel Mills to introduce AAWDC's services. The breakfast meeting was held at Dave & Buster's. There were 20 people in attendance representing 14 different businesses. AAWDC's Hospitality Talent Consultant gave an overview of AAWDC's services and discussed the benefits of working with AAWDC. The store managers were very engaged in the discussion and talked about their challenges in retaining staff.

JUL - SEPT 2022

## **More Highlights**

### **INCREASING DIGITAL LITERACY**

AAWDC continues to address the digital divide in Anne Arundel County by offering Digital Literacy training. The training covers topics such as accessing information online, communicating online, participation safely and responsibly online, creating digital content, and collaborating and managing content digitally. In September nine participants started training with eight successfully completing the course and seven passing the Microsoft Digital Literacy certification.

#### **RAISING THE BAR 2022**

In September all AAWDC team members attended the Maryland Workforce Association's Raising the Bar 2022 Conference. At the conference team members learned workforce best practices from across the state and region. AAWDC's VP of Career Development & Community Services presented a workshop at the conference discussing analyzing service delivery impact.

#### **BUSINESS SOLUTIONS CENTER AT BWI AIRPORT OPEN HOUSE**

AAWDC's Business Solutions team at BWI held an Open House for the tenants at the airport. The event was to highlight the services that are provided through the Business Solutions Center @ BWI Airport. Overall, the event was a success, 14 business representatives attended the event. Many businesses who could not attend the event visited the center after the open house to learn more about services.

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