

OCTOBER - DECEMBER 2020

# Q<sup>2</sup> QUARTERLY REPORT



## UNEMPLOYMENT RATE

NOVEMBER 2020

MARYLAND 6.6%

ANNE ARUNDEL COUNTY 5.3%

County Executive Stuart Pittman at a Humanitarian Relief Fund Distribution Event



ANNE ARUNDEL  
WORKFORCE DEVELOPMENT  
CORPORATION

## Fast Stats for Q2

### BUSINESS SOLUTIONS

224

Businesses Engaged

935

Services Provided

84%

Pre-Screened Candidates  
Receiving Interviews

88%

Customer Satisfaction

### INDUSTRY SOLUTIONS

91

Candidates Added  
to the Pipeline

5

Active Industry  
Collaboratives

48

Businesses Engaged  
in Collaboratives

### CAREER DEVELOPMENT

234

Individuals Enrolled

90

Skills Enhancement  
(Trainings & WALs)

42

Individuals Employed

34

Individuals Received  
Certifications

### COMMUNITY SERVICES

229

Served

72

Enrolled in  
Intensive services

68

Individuals Received  
Essential / Life Skills  
Training

3

Employed

3

Employed at 200%  
Poverty Level



## Building Success

Valentino Simonds first connected with AAWDC in 2020 through our Summer YouthWorks! program. He came into the program with a passion for the culinary arts and was eventually employed at Mission BBQ. Since being enrolled in the program, Val has earned two certifications within the culinary arts field. In February, he will be starting our Line Cook Apprenticeship, where he will be gaining on-the-job experience and will earn a certification to work as a cook in a restaurant.



## CVS PHARMACY TECH PIPELINE

AAWDC has partnered with CVS to meet their need for Pharmacy Technicians to administer the COVID-19 vaccine. Through the partnership AAWDC recruits individuals and prepares individuals through a healthcare bootcamp before they apply for a paid work and learn training opportunity with CVS. The first round was launched in December with 102 individuals attending the information session, some were directly referred to CVS and 24 individuals successfully completed the December bootcamp.

## OPERATION COVID HEALTH CORPS

Operation COVID Health Corps, the partnership between AAWDC and the Health Department, successfully ended with the Health Department filling all necessary positions. Over the course of the project 5 unique roles were recruited for with 94 applications received by AAWDC, 108 applications vetted by AAWDC's Business Solutions Recruiter, 85 applicants referred for interviews with the Health Department, and 49 people being hired for positions.

**85**  
Applicants  
Referred

*"It was absolutely wonderful working with you Katesha, and I truly believe we made a great team. The role you played in assisting us with the massive recruitment effort for the newly developed COVID-19 Operations unit was a herculean task that we accomplished together successfully."*

— Grace Jibril, Director of Human Resources,  
Anne Arundel County Health Department

**49**  
People Hired



## Our Staff Success

Lisa Dunaway, AAWDC's Youth and Young Adult Manager, was awarded the Youth Workforce Professional of the Year Award by the National Association of Workforce Development Professionals at the Annual Youth Symposium in December. The award recognizes exceptional behind-the-scenes customer service that pushes past internal silos to link different teams and accomplish workforce project goals within an organization. Lisa was recognized for leading AAWDC's efforts to create a six-week virtual Summer Jobs program during the COVID-19 pandemic that allowed youth and young adults to complete job readiness training and career exploration in a virtual environment.

## More Highlights

### 5 STEPS TO RAPID EMPLOYMENT

In December AAWDC launched a virtual 5 Steps to Rapid Employment program to help individuals refresh their job search, improve their self-marketing skills, and increase their confidence. AAWDC has held this training in-person many times in the past with great success. Twenty-nine participants successfully completed the training and are better prepared for their job search in the new year.

***“You were all big contribution to my life with this amazing program that is helping with people’s direction to better future”***

– Petra , successful cohort completer

### MICROSOFT OFFICE TRAINING

In December a Microsoft Office Training class was held to help individuals improve their computer skills to prepare for a new career. The training was held virtually and to ensure individuals could attend the training AAWDC provided laptops to those enrolled participants who did not have the equipment to participate in virtual training. Nineteen participants started training and eighteen successfully completed.

### HUMANITARIAN RELIEF FUND

Application for the Anne Arundel County Humanitarian Relief Fund closed at 11:59 pm on December 18,2020. Thousands of applications were submitted in the last two weeks and the team worked around the clock to review and approve residents for assistance. To date 4,150 cards totaling \$2.08 million in relief funding have been distributed with additional distributions scheduled throughout January.



**4,150** Cards Distributed

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